ANNUAL REPORT 2020

BELIEVE in HOPE

- Adela
OUR MISSION

As the charitable arm of the Archdiocese of Denver, and inspired by God’s love and compassion, Catholic Charities extends the healing ministry of Jesus Christ to the poor and those in need.

“We shall love our neighbor as yourself.” – Matthew 22:39

To suggest that 2020 has been an unusual year would be something of a gross understatement. The entire planet has been confronted with the challenge of the Coronavirus pandemic, which has been completely indiscriminate in its effect on how we live our lives in literally every aspect. And while those challenges have been hard for the general public to manage, imagine what they have been like for the community of need served by Catholic Charities of Denver. Illness, unemployment and homelessness have risen almost exponentially creating demands that might seem almost insurmountable. But knowing that our Lord will never give us more than we are capable of handling, our team has been up to the challenge with the remarkable kindness and generosity of you, our donors and volunteers.

As it became clear last spring that the pandemic was much more serious than first thought, we had to mobilize in new ways across all our ministries. Not only did we need to continue to serve the people already engaged in our programs of support, we also had to step up to meet a significant new demand. People were coming to us in numbers unanticipated. Our mission to extend the healing ministry of Jesus Christ to the poor and those in need couldn’t have been more clear. We needed to offer a hand up to all who came to our doors with food, clothing, safety and shelter.

We served our community by working with the City of Denver and community partners by moving the Women’s Emergency and Transitional Shelter to the Denver Coliseum so we could help up to 300 women with 24/7 shelter, social distancing and full medical care. Our shelters in Larimer and Weld County also adapted to provide shelter and food while maintaining CDC guidelines. Early Childhood Education centers routinely packaged and delivered 300 boxes of food per week to meet the needs of low-income families whose children were served at its centers. Marisol Health saw a surge in patients requesting social services and material support and shifted to provide telemedicine and social services via telehealth. Gabriel House Project was forced to temporarily close almost all of its 13 locations due to a decline in volunteers, yet still broke records by collecting record numbers of diapers to distribute to needy families. Little Flower Assistance Center saw an increase of 60 percent of households requesting help with food. A partnership and donations from Meadow Gold Dairies and Food Bank of the Rockies helped fill the need. Archdiocesan Housing set up food banks at its locations to distribute groceries and household items to seniors and vulnerable tenants.

All the while, we also continued our daily continuum of care programs for our clients designed to end the cycle of poverty by ministering to the needs of the whole person – not a handout, but a hand up. These programs are critical in providing our clients with hope and dignity.

As noted in last year’s Annual Report, a major and overdue remodel of Samaritan House shelter — built more than 33 years ago — has been undertaken. The first phase was completed this summer on the family floor, increasing the number of rooms and services available. The second phase has begun targeting upgraded and more modern sections for women and veterans, two fast-growing segments of the communities we serve. The third phase will begin later in 2021. This undertaking will make it possible to improve and enhance services to all our clients.

As you read this Annual Report, we hope you’ll appreciate the depth and breadth of our work for the poor and those in need throughout Northern Colorado. Our goal is to give hope to our communities of need. That is only possible with you and with your support.

May God bless you all,

Darren A. Walsh
President & CEO
“For the needy will never be forgotten, nor will the hope of the afflicted ever fade.”
Psalm 9:19

WHO WE ARE
Catholic Charities of Denver is one of the largest and most effective social service organizations in Colorado, founded in 1927. We serve tens of thousands of people in crisis annually. We offer shelter, affordable housing, early childhood education, counseling, emergency services, rent and utility assistance, employment, food and clothing, case management, family and senior services and much more. We collaborate with corporate partners, local businesses, nonprofit organizations, government agencies, medical facilities, educational institutions, parishes and other community partners. We work to alleviate and find solutions to some of the most pressing challenges that men, women and families face each day in our community.

WHO WE SERVE
We serve everyone in need. Inspired by the Gospel of Matthew, Chapter 25, we ask... Are you hungry? Are you tired? Are you cold? Are you sick? Do you need comfort? Do you need a place to sleep? If a person answers “yes” to any of these questions, we can help.

WHAT SETS US APART
Continuum of Care:
At Catholic Charities we serve along a “Continuum of Care,” addressing each family’s or individual’s unique needs at every age and stage of life. We served 92,941 men, women and children in need across Northern Colorado in fiscal year 2019-2020. That includes pregnant women in poverty, veterans experiencing homelessness and vulnerable seniors.

Good Steward of Financial Resources:
Of every Catholic Charities’ dollar, 86 cents went directly to programs to serve those in need.* We have received Charity Navigator’s high ratings on financial measures, accountability and transparency.

Commitment to Goals:
We operate with a “hand up” rather than a “handout” approach, helping people out of poverty and providing services that foster long-term goals and encourage independence. We recognize the dignity and uniqueness of everyone we encounter.

MANY MINISTRIES, ONE PURPOSE
TO SERVE ALL PEOPLE

SHELTER SERVICES
- Samaritan House (Denver)
- Women’s Emergency Shelter (Denver)
- The Mission (Ft. Collins)
- Guadalupe Community Center (Greeley)

EARLY CHILDHOOD EDUCATION
- 6 ECE facilities
- Early Head Start & Head Start Programs

ARCHDIOCESAN HOUSING
- 30 service-enriched affordable housing complexes

MARISOL WOMEN’S SERVICES
- Marisol Health
- Marisol Homes
- Gabriel House Project

COMMUNITY OUTREACH
- Kinship Services
- Senior Services
- Little Flower Assistance Center
- Emergency Assistance
- Immigration Services
- Western Slope Services
- Bottom Line Diaper Bank

COUNSELING SERVICES
- St. Raphael Counseling
- Homebased Counseling

FAITH IN ACTION
- Volunteer Relations
- Respect Life Denver
- Respect Life Radio
- Ecumenical Outreach
- Parish Ambassador Program

86¢ of every dollar went directly to programs to serve those in need*
92,941 men, women and children assisted across Northern Colorado
104,270 nights of shelter provided
430,882 meals provided
$58.5 million budget
434 employees
19 board members
9,603 volunteers contributed
51,982 volunteer hours

*Based on consolidated CCCS financials and Archdiocesan Housing, Inc. FY 2019-2020
CATHOLIC CHARITIES 2020 ANNUAL REPORT

“"For you are a refuge to the poor; a refuge to the needy in distress; shelter from the rain, shade from the heat.”

Isaiah 25:4

Catholic Charities provides shelter services and resources in five locations in Northern Colorado, including Denver County, Larimer County, Weld County and the Western Slope. Programs in these regions work closely with community partners to better address the specific needs of each region.

At Samaritan House and the Women’s Emergency Shelter in Denver, The Mission in Ft. Collins and the Guadalupe Community Center in Greeley, we meet the immediate needs for shelter, food and clothing of men and women in our emergency overnight shelters. At three of these locations, we also offer an extended-stay 120-day levels program for men, women and families to help break the cycle of homelessness. We provide case management, life skills classes, support groups and collaborative relationships with community partners to help residents restore hope and regain their sense of self-sufficiency.

On the Western Slope, we provide Emergency Assistance, Homeless Prevention Services, Community Integration Services and Immigration Services in the heart of Glenwood Springs.

SAMARITAN HOUSE IN DENVER

Our Samaritan House extended-stay programs include 48 beds for women, 56 beds for men, and 29 family rooms.

- 399,049 meals prepared by our Denver shelter*
- 30,019 nights of shelter provided to men, women and families
- 832 men, women and families served
- 97% men and women discharged with income**
- 61% family residents discharged with income**
- 50% of families transitioned into stable living**

Samaritan House Family Floor stopped receiving new families as of Feb. 1, 2019 for renovations. Families were referred to community partners during renovations (Feb. 2019 - Oct. 2019).

*Includes meals provided for Early Childhood Education
**Based on those who stayed at least 30 days

WOMEN’S EMERGENCY SHELTER IN DENVER

- Up to 216 available beds for Emergency and Transitional Shelter, including beds at a Denver hotel, as of December 2020
- 50,479 estimated nights of emergency shelter provided to the women in emergency shelter
- 13% women transitioned into stable living
- 26% women in our shelter are over the age of 55
- 34% women in our shelter have a disability

WESTERN SLOPE SERVICES

- 219 households and 1,721 individuals assisted with victims’ services, mediation, life-skills programs and more through Community Integration Services
- 338 households provided with emergency assistance (utilities, rent, medical and/or transportation)
- 63 households moved out of homelessness or avoided imminent eviction through Homeless Prevention Services

THE MISSION IN FT. COLLINS

The Mission extended-stay programs include 30 beds for men, 6 beds for women and 4 family rooms, with up to an additional 44 beds for men, 36 beds for women and 10 beds for families each night in our emergency overnight shelter.

- 49,141 meals prepared by our Ft. Collins shelter
- 12,509 nights of shelter provided to men, women and families
- 190 unduplicated men, women and families served in The Mission extended-stay programs
- 1% men and women residents discharged with income

- Unduplicated men and women residents discharged with income**
- 45% men and women residents discharged with housing**

GUADALUPE COMMUNITY CENTER IN GREELEY

Guadalupe Community Center extended-stay programs include 20 beds for men, 7 beds for women and 5 family rooms, with up to an additional 80 beds for men, in our emergency cold weather shelter.*

- 26,922 meals prepared by our Greeley shelter
- 26,428 nights of emergency and extended-stay shelter
- 267 unduplicated men, women and families served in Guadalupe Community Center extended-stay programs and 205 in overflow
- 54% men and women residents discharged with income
- 45% men and women residents discharged with housing

Marcela and Michael were hit with devastating news while trying to support their three young children. Doctors diagnosed Michael with Lou Gehrig’s disease.

“I was just trying to work and we fell behind, and then he had got diagnosed with Lou Gehrig’s disease,” Marcela said. “I felt depressed some time because my husband was struggling to walk and had trouble holding things and I was about to have a baby.”

Struggling with the diagnosis and then the loss of her job, they were evicted from their apartment. On unemployment, the family moved into a motel and faced a future with very little hope.

While taking classes at Denver Human Services, Marcela heard about Samaritan House. When there was an opening on the family floor at the homeless shelter, they applied and got admitted.

Immediately, a case manager helped her with prenatal home visits and health and wellness during her pregnancy. Marcela was connected to Early Childhood Education, supplies through the Gabriel House Project and counseling.

While at Samaritan House, the family was able to pay off debts. Marcela created a budget and saved money. In March, the family was relieved to hear that their hard work had paid off and they would be moving into their new home.

Samaritan House is “a really good place with really good option(s) to lean forward. They opened the doors for me.”
Archdiocesan Housing provides supportive, affordable, service-enriched housing for individuals and families who cannot access decent housing in the broader marketplace. In concert with Housing Management Services, we currently own and/or manage more than 1,742 units of affordable housing in 30 locations throughout Colorado and Wyoming.

1,742 rental units serving approximately 3,082 residents across 30 different affordable housing properties

990 of the rental units serve families

749 of the rental units serve seniors or people with disabilities

66 rental units reserved for those experiencing homelessness

100+ units with a preference for those experiencing homelessness

$24,100 average household income for a resident

“My people will live in peaceful country, in secure dwellings and quiet resting places.”

Isaiah 32:18

“I was living in an apartment on the second floor with no elevator. It wasn’t working for me. I’m 63 years old and have arthritis. I moved into Holy Family Plaza in Denver (of Archdiocesan Housing). Then I got connected to all this support. They told me about today’s event, the Self-Care Fair at Mulroy Senior Center. I’m getting my haircut – it would cost me otherwise. The services are great. At Holy Family Plaza, they treat us as kings and queens. It was a big move for me.

Now I’m on the fourth floor with mountain views and a patio. There’s another perk, too. Everyone is so nice, and they treat us well. We get to meet others in the building. And you don’t feel so old. My idea of aging has changed.”

“I don’t need to be scared, because everything I need is there. I’m not isolated. I’m blessed.”

- Margaret
Catholic Charities operates six Early Childhood Education facilities in Denver. We also provide Early Head Start, Head Start and Child Care Services in both center-based and home-based options. We provide services from prenatal to children 5 years of age.

“Train the young in the way they should go; even when old, they will not swerve from it.”
Proverbs 22:6

486 total children served at 6 locations

179,817 meals served to low-income children

23% of the children enrolled in the program are experiencing homelessness

4% of children enrolled are in foster care

D. learned about Early Childhood Education when a Catholic Charities employee saw through social media that D. was pregnant and contacted her to share information about its Early Head Start Prenatal Program. D. agreed to participate and met with a prenatal home visitor. D. felt that God worked in mysterious ways and often uses others to reach out to those in need.

After having her baby, D. continued with Early Childhood Education’s Home Based Program, which includes home visits on a weekly basis and group socializations. D. said that for her, as a first-time mom, the support was greatly appreciated. It filled a void for her, she said.

D. would tell other moms to join the program and learn new ways to interact with their babies and have a support system.

“I didn’t know [the ECE Programs] would be such a big part of my life,” she said.
Marisol Women’s Services is made up of Marisol Homes providing safe and secure community-based housing to single women, pregnant women and single women with children; 2 Marisol Health clinics providing dignified and qualified life-affirming medical care and supportive services for women and men. Marisol Women’s Services also includes 13 Gabriel House Project locations assisting pregnant women and families with children with diaper needs through the Bottom Line Diaper Bank and other supportive services such as referrals for housing, employment, education, parenting programs and more.

“You formed my inmost being; you knit me in my mother’s womb. I praise you, because I am wonderfully made; wonderful are your works! My very self you know.”

Psalms 139:13-14

Marisol Health clients

153 babies were born to

2 Marisol Health locations*

1,211 total clients served at

13 Gabriel House Project locations

439,903 free diapers distributed

87 families served

at Marisol Homes

Bottom Line Diaper Bank

location with

12,877 nights of shelter**

*Marisol Health in Denver and Lafayette, as well as Bella Natural Women’s Care and Family Wellness, includes prenatal visits, client visits, and counseling.

**Marisol Homes consolidated to one home in January 2019.

“One day my mother found Marisol Homes and contacted them to explain my situation with hopes they would help shelter us. They were more than willing to interview me the following day over the phone. It took about a week to hear back, but they accepted me and my son. My oldest daughter later moved in with us.

Marisol Homes was a godsend!

If it wasn’t for them, I would have put my surviving daughter up for adoption and would have never got the footing I needed to get where I am today. They offered much needed counseling as well as many resources to help me get my life stable.

We now live in a beautiful three-bedroom apartment and have no real concerns any longer. They helped clear a path for me by assisting with building my credit up, too. I can’t thank the staff and caseworkers enough for the life they have made possible for us! God bless you all!”

- Candace
COUNSELING SERVICES

St. Raphael Counseling is a comprehensive, community-based psychological service ministry grounded in Catholic moral teachings. We offer counseling and mental health services to help restore and strengthen individuals, families and parish communities.

We are focused on providing assistance to those in need, offering services for individuals, children, teens, couples and families. Our goal is to change our culture by bringing together the teachings of the Catholic Church and the very best in clinical care.

Strengthening families and solving the impacts of generational trauma, Home Based Therapy Program uses evidence-based practice in a more liberal time frame and structure. Working with the Department of Human Services or Social Worker referral program in Denver and Arapahoe counties, the program consists of a small collaborative, highly trained, highly experienced team of clinicians to work with families to help make progress in their treatment goals.

“Cast all your worries upon him because he cares for you.”
1 Peter 5:7

ST. RAPHAEL COUNSELING PROGRAM

25 therapists and
8 interns offer services
20 locations, including
9 Catholic Schools
Over 15,003 clinical hours

Approximately 1,442 clients received counseling, and over 378 students received guidance from a St. Raphael counselor

ST. RAPHAEL COUNSELING INTEGRATES THE WHOLE PERSON

• ADHD, Learning Disorders, and Autism Testing
• Individual Therapy for Adults and Children
• Family and Couples Counseling
• Post-Abortive Counseling
• Grief Support
• School Counseling
• Psychological Assessment
• Outpatient Addiction/Substance Abuse Counseling

HOME BASED COUNSELING THERAPY

25 families and 26 children were provided mental health services in their homes

“We are so grateful for the invaluable service and ministry of St. Raphael. The services and support they offer to students and their families in our Catholic Schools has become an important part of the integral human formation we offer to the children in our schools; we’re not just concerned with the mind, but also the soul, body, and heart. St. Raphael Counseling makes it possible for us to offer this formation in a manner where there is no question that the love of Christ will be extended to our children and families through their counselors.”

- Superintendent Elias J. Moo
Office of Catholic Schools of the Archdiocese of Denver

straphaelcounseling.com
The guiding principles of our Community Outreach ministries are the Corporal and Spiritual Works of Mercy. We strive to serve the Lord by providing people with their material and spiritual needs, including feeding the hungry, giving alms to the poor, counseling the doubtful and comforting the sorrowful.

“For I know well the plans I have in mind for you — oracle of the LORD — plans for your welfare and not for woe, so as to give you a future of hope.”
Jeremiah 29:11

- Patricia, an Aurora resident, learned about Little Flower Assistance Center from a dear friend for whom she provided transportation to the center. When Patricia’s husband became ill, she decided to ask Little Flower for help. She was grateful for the assistance during a difficult time and began telling her friends about the center and what they did for her.

She said the staff is “very understanding and helpful” and always “upbeat and good to be around, especially because they listen to you and don’t fuss at you.”

Through Patricia’s enthusiastic support and gratitude, two other families in need came to the Little Flower for assistance.
Faith in Action provides opportunities to serve the Lord in a tangible way, whether in volunteering with Catholic Charities to serve those in need or in public activities that defend life, marriage and religious liberty.

Volunteers are the lifeblood of the ministries of Catholic Charities and provide opportunities for those in our communities to put their faith into action in a tangible way. The lives of the people we serve — from a family experiencing homelessness to a woman seeking diapers for her infant or a senior citizen needing assistance — are changed by those who give of their time and talents.

Faith in Action is also a way to share the gospel of Jesus Christ through word and deed in the public square, including working with other faith communities to rally around the defense of life from conception to natural death, marriage between a man and a woman and religious liberty. To date, we are working with Colorado Christian University, The Lutheran Church - Missouri Synod and The Church of Jesus Christ of Latter-day Saints. We have held public events and are constantly seeking new partners to create a unified front against the culture of moral relativism.

“Rejoice in hope, endure in affliction, persevere in prayer.”
Romans 12:12

9,603 volunteers contributed 51,982 volunteer hours across Catholic Charities’ ministries

61 Catholic Charities ambassador liaisons serving across 43 parishes and agencies

81 Respect Life Denver presentations given to schools and parents

Respect Life Radio airs weekly on 1060 AM tackling current topics in our community

Approximately 11,137 people participated in our Faith Initiatives, including Prayer in the Square, 40 Days for Life and the annual Celebrate Life Rally and March

Maddie of Colorado was a teenage freshman at the University of Nebraska at Lincoln when she found out she was unexpectedly pregnant.

“For being so pro-life, the thought of abortion came into my head...for probably one minute,” recalled Maddie. “It definitely came into my head [that] I could do this and no one in my family would even have to know that I was ever even pregnant.”

“...Nothing can really prepare you, no matter how pro-life you are, or how Catholic you are, if you get in that moment.”

An ultrasound revealed Maddie was nearly 20 weeks pregnant. “At that point, the question went from, ‘Do I tell my parents?’ to ‘How do I tell them?’”

Maddie and her mother, Val, discussed the struggles and joys of recent years and the gift of Maddie’s daughter, Ellie Grace. They shared their story during an episode of Respect Life Radio. Maddie also spoke at the Celebrate Life Rally and March in Denver in January 2020 about finding the support she needed to choose life and pursue her dreams.

Maddie, at right, with her daughter and with Maddie’s mom, Val.
Catholic Charities and Archdiocesan Housing either directly own, or are the managing general partners, or are property managers for 28 affordable housing properties throughout Colorado and Wyoming. The operating results for each of these projects are included in the numbers above under Archdiocesan Housing.

Audited financial statements for each entity are available upon request. Form 990 is available for all nonprofit entities upon request. Some of the Archdiocesan Housing entities are not nonprofit corporations and are not required to file an IRS Form 990. Each entity files a tax return in accordance with IRS regulations.

CATHOLIC CHARITIES AND COMMUNITY SERVICES OF THE ARCHDIOCESE OF DENVER

AUDITED FINANCIAL RESULTS

FINANCIAL SUMMARY OF FISCAL YEAR 2019-20

July 1, 2019 - June 30, 2020

<table>
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<tr>
<th>In thousands</th>
<th>Catholic Charities</th>
<th>Farm Labor</th>
<th>Archdiocesan Housing Operations</th>
<th>Combined Operations</th>
<th>% of Total</th>
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**REVENUES AND OTHER SOURCES OF INCOME**
- Contributions: Individuals & Corporations: $12,172
- Government Grants: 4,985
- Private Foundations: 6,499
- Program Service Fees (including Gov’t funding): 5,900
- In-Kind Contributions: 1,985
- Archdiocese, Parishes & Religious Institutions: 1,717
- Investment & Other Income: 163
- United Way: 302
- Rental & Housing Subsidies: 51

**Beginning Net Assets / Partner’s Capital**

**End Net Assets / Partner’s Capital**

**Gain / (Loss) on Sale of Asset**

Gain / (Loss) on Sale of Asset: -

**Total Revenues and Other Sources**

$33,774

**EXPENDITURES AND OTHER USES**

Program Services:
- Shelter Services: $11,058
- Early Childhood Education: 5,854
- Women’s Services: 2,364
- Emergency Assistance: 572
- Parish, Immigration & Community: 1,762
- Saint Raphael Counseling: 2,046
- Housing Services - Rental & Housing Subsidies: 864
- Total Program Services: $23,667

Supporting Services:
- Administration: 3,311
- Fundraising: 2,440
- Total Supporting Services: 5,751

**Total Expenditures and Other Uses**

$29,409

Revenue and Other Services

- Program Service Fees: 15%
- Contributions: Individuals & Corporations: 21%
- Government Grants: 9%
- Private Foundations: 11%
- In-Kind Contributions: 4%
- Archdiocese, Parishes and Other Religious Institutions: 3%
- United Way: 1%

Expenditures and Other Uses

- Housing Services: 48%
- Early Childhood Education: 19%
- Women’s Services: 4%
- Shelter Services: 19%
- Other: 12%

Revenue and Other Services

- Contributions: Individuals & Corporations: 21%
- Government Grants: 9%
- Private Foundations: 11%
- In-Kind Contributions: 4%
- Archdiocese, Parishes and Other Religious Institutions: 3%
- United Way: 1%

Expenditures and Other Uses

- Housing Services: 48%
- Early Childhood Education: 19%
- Women’s Services: 4%
- Shelter Services: 19%
- Other: 12%
TO ALL OF OUR CATHOLIC CHARITIES SUPPORTERS!

To our 9,603 volunteers that contributed 51,982 hours of their time across our ministries

To our many parishes that contributed 322 donations, and helped us with our drives and spreading the word of our ministries

To the thousands who engage and subscribe to our social media, and newsletters, for helping us spread the word

To the thousands who attend our events throughout the year to benefit our many ministries

To all of our generous donors who gave in-kind donations through our Adopt-a-Family Program, School Supply Drive, Diaper Drive, and more to directly serve our clients

To all of our generous donors who gave over 23,000 individual donations

To the organizations who gave almost 768 donations

To our grant providers who awarded 61 public grants and 296 private grants

THANKS FOR BEING A PART OF OUR MISSION!